

# CAPLE LIFETIME SINK GUARANTEE



Caple products are manufactured to the highest standard. Should any defect in the material or construction arise within the guarantee period and in the judgment of Caple or an authorised representative is agreed as being defective, we will replace the product free of charge providing the item has been used in a solely domestic application and fitted in accordance with the installation instructions provided. The care and cleaning guides must be observed at all times.

Caple reserves the right to inspect any product reported to be defective prior to replacement and Caple's decision is final.

## EXCLUSIONS

- › Normal wear and tear or any damage or defect due to improper installation or abuse of fitting or damage from misuse, negligence or accident.
- › Consequential damage resulting prior to or as a result of agreement to replace the product.
- › Damage resulting from transportation.
- › Accidental damage caused by foreign objects or substances.
- › Damage or alterations carried out by third parties.
- › Products installed in a commercial environment.
- › Calls to put right incorrectly installed products.
- › Use outside of designated markets.
- › Labour and transport.
- › Wastes.

## CONDITIONS

- › This guarantee applies to the original purchaser only and cannot be transferred.
- › The original installation was completed by a qualified tradesman.

## CLAIMS

A claim will only be recognised by Caple if accompanied by a copy of invoice/receipt confirming the date and proof of ownership.

This guarantee is in addition to and does not diminish your statutory or legal rights.

## PRODUCT IMPROVEMENT

Due to our continued product development policy, we reserve the right to modify product specifications and/or dimensions without notice.

This guarantee is in addition to and does not diminish your statutory or legal rights.

## CAPLE SINK GUARANTEES

Lifetime guarantee against manufacturing defects.

## AFTER SALES SUPPORT

Please contact your retailer, call Caple on 0117 938 1900, email [service@caple.co.uk](mailto:service@caple.co.uk) or visit our website at [www.caple.co.uk](http://www.caple.co.uk) for further product information.