

Instruction manual for fridge freezer

Model code: CAFF207SS / CAFF207BK



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Safety and warning information

Basic safety symbols

This guide contains many important safety messages. Always read and obey all safety messages.



This is the safety alert symbol. It alerts you to safety messages that inform you of hazards that can kill or injure you or others or cause damage to the product. All safety messages will be preceded by the safety alert symbol and the hazard signal word DANGER, WARNING, or CAUTION. These words mean:



DANGER

You may be killed or seriously injured if you do not follow the instructions.



WARNING

You may be killed or seriously injured if you don't follow the instructions.



CAUTION

Indicates an imminently hazardous situation which, if not avoided, may result in minor or moderate injury, or damage to the product.

Connecting the appliance



CAUTION

This appliance requires 220V-240V/50Hz.

The socket must be fused with a 10A to 16A fuse or higher.

Safety and warning information

To reduce the risk of fire, electric shock, or injury to persons when using your product, basic safety precautions should be followed, including the following.

Read all instructions before using this appliance.

Safety and warning information

Safety and warning information



WARNING

Do not damage the refrigerant circuit.
Refrigerant will cause serious injury if it comes into contact with eyes.
If it happens please go to hospital immediately
Keep ventilation openings in the appliance enclosure or in the built-in structure, clear of any obstruction.

Do not use electrical appliances inside the food storage compartments of the appliance.
Do not use mechanical devices or other means to accelerate the defrosting process.



CAUTION

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

When the refrigerator is plugged in, a 1 minute self-diagnostic test will be carried out. During this time do not put hands into the ice box compartment to prevent injury.



DANGER

Children should be supervised to ensure that they do not play with the appliance.

Do not use or store inflammable materials ether, benzene, alcohol, medicine, LP gas, spray or cosmetics near or in the fridge. It may cause an explosion or fire.

Do not put glassware in the freezer compartment or refrigerator compartment air outlet, it may cause an explosion or injury.

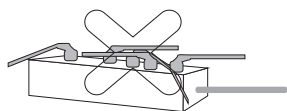
Make sure the product is earthed
Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if you have doubts on whether the appliance is properly grounded.
The incorrect grounding may cause breakdown and electric shock.

This appliance is intended to be used in a household, residential environment.

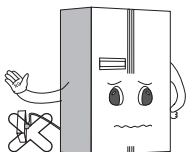
It must not be used in a commercial environment, this will void the guarantee.

Safety and warning information

Safety and warning information



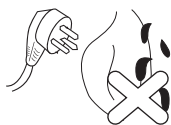
- A dedicated electric outlet should be used. Using several devices from one outlet may cause fire. Do not use an extension cable.



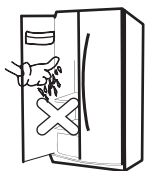
- Install the appliance in a dry, well ventilated room.



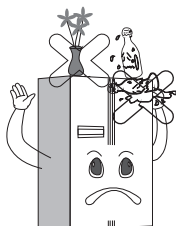
- The appliance should be placed close to the socket it will be connected too, this allows easy access to cut off the power supply in the case of an accident.
- Do not allow the power plug to face upward or to be squeezed at the back of the fridge. Water may be forced into or the plug may become damaged, which can cause fire or electric shock.



- Do not allow the power cord to be bent or compressed by an object causing damage. If it is damaged, it must be replaced by the service agent or a similarly qualified person in order to avoid a hazard.



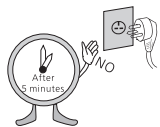
- Unplug the power plug when cleaning, handling or replacing the interior lamp of the fridge. It may cause electric shock or injury.



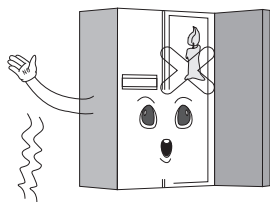
- Remove water or dust from the power plug with dry clean cloth, do not use wet hands to touch it and insert with the ends of the pins securely connected.
- Do not touch food or containers in the freezer with wet hands, your hands could stick to the walls of the freezer or food. There is a danger of frost burn.
- Do not place a heavy object or a dangerous object, cup, flower vase, cosmetics, medicine or any container with water on the fridge. It may fall causing injury, fire or electric shock when opening or closing the door.
- Do not clean this appliance by spraying it with water or using benzene or thinners

Safety and warning information

Safety and warning information



- If powered off wait 5 minutes or longer when reconnecting the plug as it may cause the operation of the freezer to fail.



- Do not use the fridge for non-domestic purpose (storing medicine or testing material, blood, using in a ship, etc.) It may cause an unexpected risk such as fire, electric shock, deterioration of stored material or chemical reaction.

- Do not use a drier to dry the inside, nor light a candle to remove odour. It may cause an explosion or fire.

- Do not cling to the door or the trays of the door. It may cause the fridge to fall down or damage your hands. Especially, do not allow children to do the above.



- If gas is leaked, do not touch the fridge or the outlet and ventilate the room immediately. Explosion caused by a spark may cause fire or burns. If gas is leaked by severe damage during delivering, installing or using the fridge, any spark may cause fire or burn. Contact Caple Service for advice.

- Do not insert hands or objects into the cool air exit, the cover, the bottom of the fridge, the heatproof grill (exhaust hole) at the backside. It may cause electric shock or injury.

- Do not put ice in thin crystal cups or ceramic ware. It may break and cause injury.

- If the fridge becomes wet from a plumbing leak etc it may cause electric shock or fire, please have an engineer check the product



- Do not install the fridge in a wet location or a place which water or rain may splash. Deterioration of insulation of electric parts may cause electric leakage. Please check the fridge regularly.

- Do not allow any person except a qualified engineer to disassemble, repair or alter the fridge. It may cause injury, electric shock or even fire.

The manufacturer cannot be held liable for damage caused by non-compliance with these safety and warning instructions.

Introduction

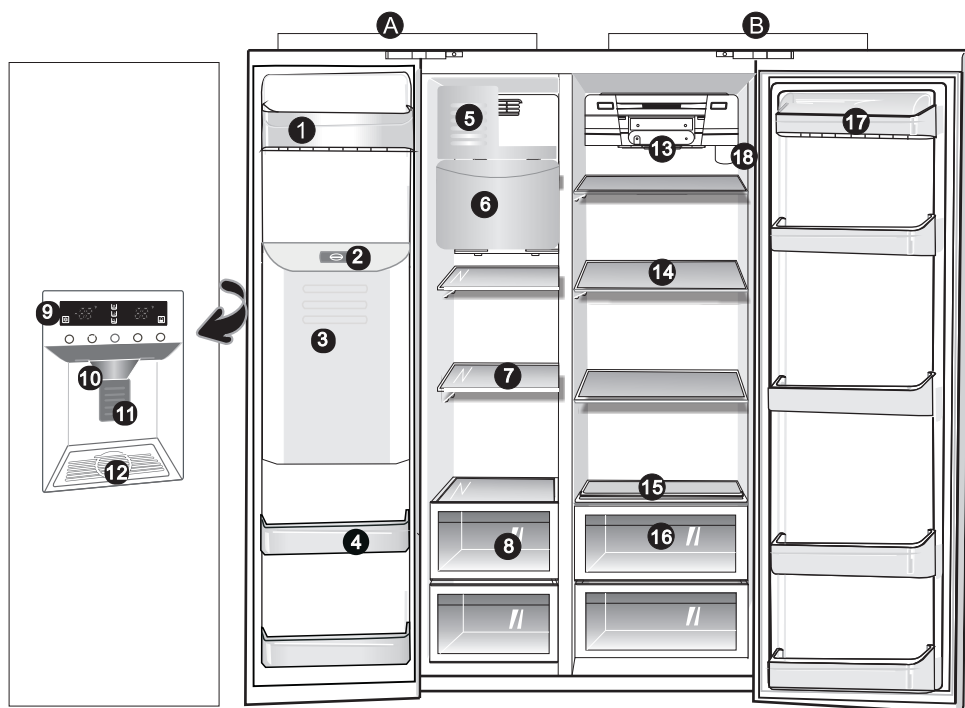
Features

- **Frost-free green refrigerators**
R600a refrigerant and foaming agent are hydrocarbons, which does not destroy the ozone layer and won't produce the greenhouse effect.
- **Energy saving and noise reduction**
This product features contains super freeze, a energy saving system, reduced noise and an optimal refrigeration system.
- **Precise temperature control**
A microcomputer system allows separate control of each compartment allowing for more precise temperature control.
- **Automatic defrosting**
There is a special program to reduce the temperature fluctuation of the fridge, it helps keep food fresh for longer.
- **LED display and touch button controls**
The control board respectively displays refrigerator and freezer compartment temperature settings and the special function status. The touch button operation is simple and convenient.
- **Door-opening alarm system**
If the door is left open for more than 1 minute the alarm system will remind you to close the door.
- **Compressor condensing unit**
This product is supplied with a compressor condensing unit and fan cooling system, to protect the compressor and provide a long life.
- **Tempered glass shelves**
The shelves are made from tempered safety glass, which are easy clean and durable.
- **Easy glide drawers**
The easy glide drawer is smooth and easy to push/pull.
- **Invisible hinge**
The hidden hinge is strong and attractive.
- **Easy clean, removable door seal**
The door seal removable and easy to clean.
- **Automatic ice maker**
The CAFF207 has a automatic ice maker, and you can select either ice cubes, crushed ice or cold water at the touch of a button.

Introduction

Product components

Please note some features and devices may not be consistent with your refrigerator and the specific structure and configuration may differ slightly to the below drawing.



A Freezing compartment

- 1 Freezer upper bottle rack
- 2 Thermal insulation cover
- 3 Dispenser
- 4 Freezer Lower bottle rack
- 5 Ice maker
- 6 Ice storage box
- 7 Freezer Glass shelf
- 8 Freezer Drawer
- 9 Control panel
- 10 Ice water outlet
- 11 Ice/water discharge button
- 12 Drip tray

B Refrigerator compartment

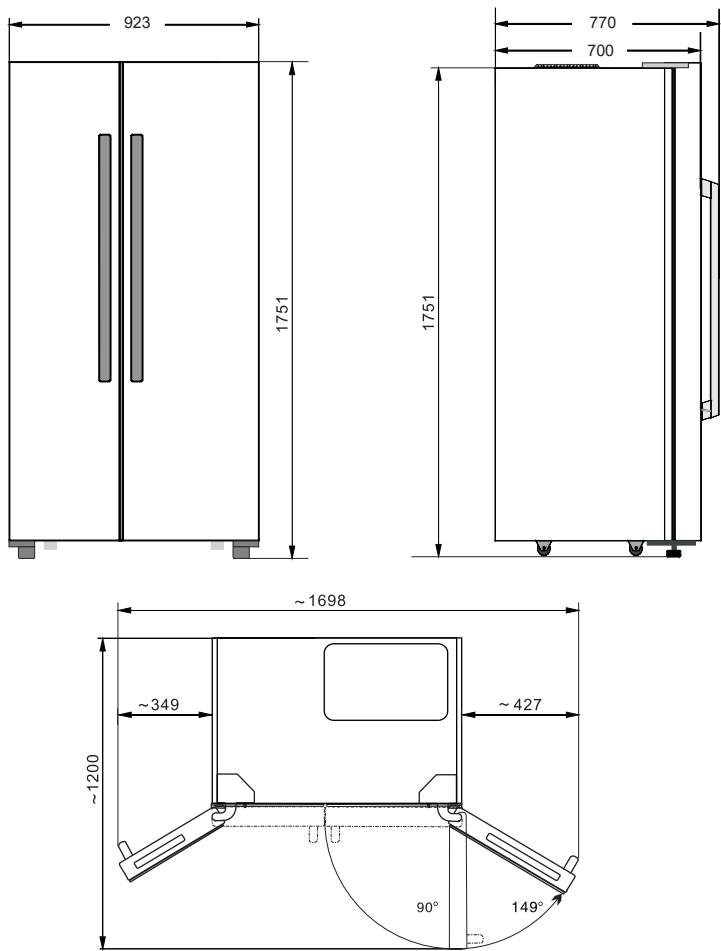
- 13 Refrigerator lamp
- 14 Refrigerator glass shelves
- 15 Refrigerator flip glass shelf
- 16 Refrigerator drawer
- 17 Refrigerator flip top door storage
- 18 Water filter

The appearance and specifications of the actual product may differ depending on the model.

Introduction

Appliances and installation dimensions

Select a good location to place your appliance where it is flat and easy to use. Avoid placing the unit near heat sources (including ovens), direct sunlight or moisture.



The figure above is for installation only, it may not represent the actual product. The specific dimensions shall be subject to the product that you have bought.

- To ensure correct air circulation around the fridge, please maintain sufficient space. If installing a top panel or cabinets, please maintain sufficient space to open the doors and ventilate the product (see the following page for ventilation dimensions).

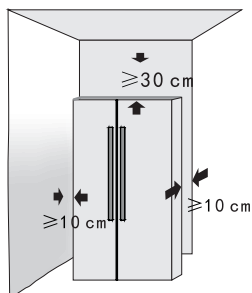
Installation

Transporting



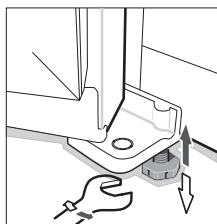
- Carry the fridge holding the bottom and the top of the box. Otherwise, your hands may slip and cause injury. Because the appliance is heavy, carrying it alone is not safe; you could hurt yourself or others and cause accidents, so we suggest that at least two people should handle this product.

Position



- Install the appliance on a solid and level floor. Installing it in an unstable location may cause it to fall and cause.
- Do not install the fridge in a wet place or a place which water or rain may splash the appliance. Deterioration of the insulation of electric parts may cause electric leakage. Please check the fridge regularly.
- To ensure proper air circulation around the fridge, please maintain sufficient space. Do not cover or block the compressor cover plate at the rear. The minimum dimensions are shown in the diagram to the left. You should allow 30cm from the top of the appliance and at least 10cm either side.

Adjusting the plastic feet



- The plastic feet are supplied tightly wound; you can adjust them after removing the box. Adjust the feet until the appliance is level.
- To reduce appliance noise and vibration, the feet and rear roller must sit on the floor. When moving the appliance, tighten the feet fully anti-clockwise to prevent any damage.

Water supply connection

- **WARNING:** Connect to drinking water supply only.
- The water supply system must be installed and connected by a professional technician.
Connect the refrigerator with the cold water pipe:
Min. pressure: 1.4bar
Max. pressure: 6.9bar
- When using the ice maker, please make sure that the tap water pipe is connected normally and the water valve is opened. Enough space must be reserved for the connecting water source. Make sure the ice maker is switched on "●".
- After the refrigerator has been on for some time and is operating correctly, the ice maker will begin to make ice. Upon the first power-on, cold water is available after 5 hours after the refrigerator operates normally, and ice cubes or crushed ice is available after 12 hours.

Operation

Before Using

- Remove all packaging, including the foam backing at the bottom of refrigerator and the tape fixing the accessories in the box.
- Place the refrigerator in the correct final position, and adjust the feet to level the appliance. We suggest cleaning the refrigerator before use.
- Remove the film: There is a layer of transparent film on the panel of our product, which protects products from being scratched in the process of production and transportation, and you can choose to keep or remove the film as needed.
- **Let the refrigerator stand for atleast 12 hours before switching it on, this is to ensure that the refrigerator will operate normally.**

Starting and function setting

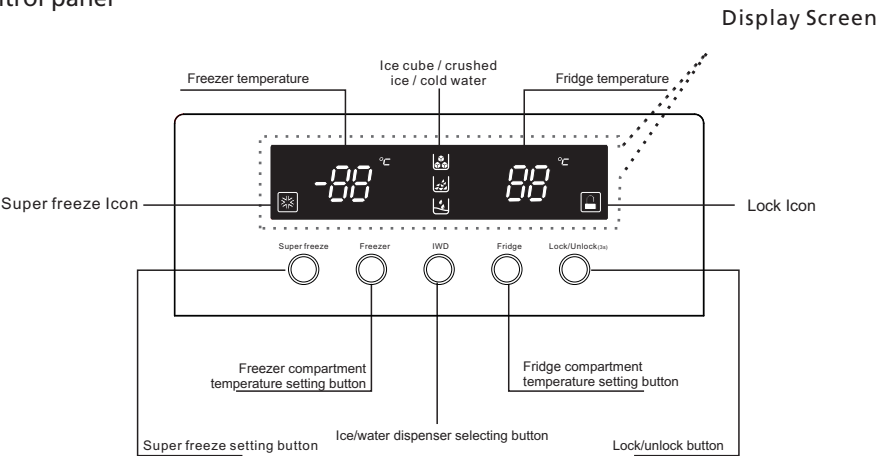
Startup

- Connect the power cord, and switch on the power.
- Upon startup for the first time, the screen will display respective set temperature values (the temperature of the refrigerator compartment is set as 5°C, and the temperature of the freezer compartment -18°C)

The LED display

- The default mode upon startup is energy saving: The screen displays for 30 s and then swtiches off. It will illuminate when a button is pressed or the door is opened.
This mode is to save energy and prolong the service life of the LED lights.

Control panel



Operation

Super freeze function



Super freeze



- If a number of items need to be frozen at once, turn on super freeze function in advance to make the temperature of the freezer compartment drop, and then add the food into the freezer.
- The default super freeze time is 180 mins. To quit in advance, touch the “Super freeze” button, and the icon goes out, which represents that super freeze function has been disabled.
- Super freeze mode – When the Super freeze mode is selected, the compressor will operate continuously to freeze foods faster, and keep them fresh. The super freeze mode will automatically turn off either after 24 hours of operation, or when the freezer reaches -28°C. The Super freeze icon will turn off, and the freezer will continue to operate at the normal set temperature.

Freezer compartment temperature setting

- On first connection, the temperature of freezer compartment is set at -18°C.
- Touch the “Freezer” button, and the temperature will cycle in the order of (-18°C → -19°C → -20°C → -21°C → -22°C → -23°C → -15°C → -16°C → -17°C). The last indicated is saved and the appliance starts to work until it reaches the set temperature.



Freezer




Temperature options

-18°C	-15°C
-19°C	-16°C
-20°C	-17°C
-21°C	
-22°C	
-23°C	

CAUTION: Do not put fresh food directly on the frozen foods. It could cause it to start to thaw.

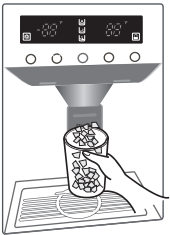
Operation

Ice and water dispenser funtion

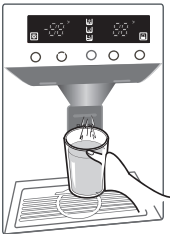
- Touch “IWD” (Ice/Waster Dispenser) button; if the  indicator comes on, press and hold the ice discharge lever with the cup, and ice cubes will begin to drop out.



- Touch “IWD” button; until the  indicator comes on, press and hold the ice discharge lever with the glass/cup, and crushed ice will come out.



- Touch “IWD” button; if the  indicator comes on, press and hold the ice discharge lever with the glass/cup, and cold water will start to pour.



Operation

Ice and water dispenser



WARNING



Do not take ice cubes with fragile containers, this is to avoid injuries caused by breakage.

Do not touch the ice outlet with your fingers, this is to prevent crushed ice from injuring your hands.

When a new refrigerator is used, attention must be paid to the following:

- When using ice cubes or crushed ice, please take off the thermal insulation cover; while at other times, please make sure the thermal insulation cover is covered and in place.
- When using water from a new refrigerator for the first time, press and hold the ice discharge button, take the first 1~2 litres of water and discard it, after this it can be used for drinking.
- When using the ice maker for the first time, the first box of ice is not suitable for use, please discard this and only use the second batch onwards.

Other precautions:

- Do not use too deep, narrow or soft cups, and put the cup close to the ice outlet to prevent ice cubes from falling on the ground; keep a correct distance between the cup and ice outlet; if the cup is too close to the ice outlet, it may obstruct ice discharge; after the cup is full, release the ice discharge button to prevent ice cubes from spilling on the ground.
- When taking ice or water, please keep the cup at the ice outlet for 2 to 3 seconds after releasing the ice discharge button, because there may be ice or water coming out for a few seconds after. After confirming there is no ice or water coming out, take the cup and enjoy your chilled drink.
- If using the crushed ice function only, the ice outlet may become blocked by crushed ice, please remove residual crushed ice; Also when selecting ice cubes after using crushed ice, there may be a little crushed ice expelled first.
- In case of a power shortage for a long time, ice in the ice storage box may melt into water which then flows into the freezing compartment; in this case, take out the ice storage box and discard ice, also wipe away any water in the ice storage box and freezer compartment.

Operation

Refrigerator compartment temperature setting

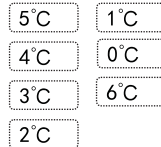
- At first connection, the temperature of refrigerator compartment is set at 5°C
- Touch “Fridge” button, and the temperature will cycle in the order of (5°C → 4°C → 3°C → 2°C → 0°C → 6°C). The last indicated is saved and the appliance starts to work until it reaches the set temperature.



Fridge



Set temperature






Lock/unlock

- This product has lock function to help prevent unwanted changes.



Lock/Unlock(3s)



- Touch the “Lock/Unlock(3s)” button for at least 3 seconds, and the  icon illuminates, which confirms the control panel is now locked.
- When the lock function is operating, other buttons on the control panel will be locked and can not be operated; when touching other buttons, the  icon flashes and a tone can be heard.
- In lock status, touch the “Lock/Unlock(3s)” button for 3 seconds, and the  icon goes out, which confirms you have exited the lock mode. You can now use the control panel.

Special function


Rapid cooling

- If a number of fresh food stuff is refrigerated at once, this will raise the temperature of refrigerator compartment quickly, the system will enter a rapid cooling program. It can help fresh foods reach the refrigerating temperature quickly, to better retain the freshness and nutrition of foods. The rapid cooling mode has an effect on the refrigerating compartment only, and the freezer compartment will operate according to the original set temperature. In rapid cooling mode, the set temperatures of the freezer compartment and refrigerating compartment are both adjustable. After rapid cooling mode has ended, the refrigerating compartment and freezer compartment are operating according to the original set temperatures.

Open door alarm

- When the refrigerator door is open for more than 1 minute, the alarm will sound to remind users to close the door. After the door is closed, the alarm sound will stop automatically.

Lack of water alarm

- If the  icon flashes on the control panel, and a alarm sounds once every minute; check whether the water supply is normal, the mains water may have been switched off. After the water supply has been returned to normal, the alarm will be disabled automatically.

Operation

Refrigerator compartment



The refrigerator compartment is mainly used to store foods that are to be preserved for a short time.

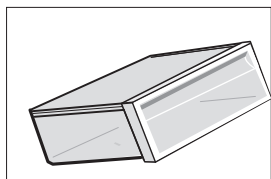
- The refrigerator compartment is suitable for storing dairy, fruits, vegetables, drinks and other foods that will be eaten within a short period of time. We suggest sealing foods before putting them into the refrigerator.

The following suggests the best area of the refrigerator to store different types of food, please refer to the diagram to the left:

- 1 - Glass shelves: wheat based foods, milk, etc. The lower shelf can be used to store fish, meat, etc. ;
- 2 - Door shelf with lid: Butter and cheese.
- 3 - Drawers/Crispers: fruits and vegetables, etc.;
- 4 - Bottle rack: drinks, bottled foods, condiments, etc.;
- 5 - Water filter; this is to be changed at least every 6 months

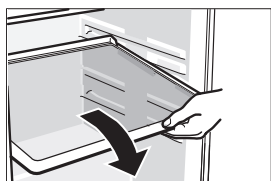
Not all food is suitable for storing in a refrigerator at temperatures below 5°C as some food can be sensitive to cold. The appearance, consistency, taste and/or the vitamin content of certain types of food can be adversely affected by being stored in too low temperatures. Food which does not tolerate cold temperatures includes:

- Bananas, pineapples, avocados, mangos, melons, papayas, passion fruit and citrus fruits.
- Also fruit which is not yet ripe,
- Aubergines, cucumber, potatoes, peppers, tomatoes and courgettes.



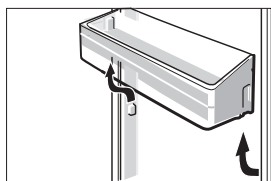
■ Refrigerator drawers

The refrigerating compartment has a fruit and vegetable drawer, which can retain the moisture of fruits and vegetables and keeps the humidity at the correct level. It is suitable for storing fruit and vegetables.



■ Glass shelves

The glass shelves can be pulled forward and removed to alter the position. They must be pushed back to the original position after moving to ensure safe storage. To remove a shelf, pull it outward to the slot opening, and press the front end down slightly. It can then be removed.



■ Bottle rack

The bottle rack on the door is used to store bottled foods, canned foods and sundries.

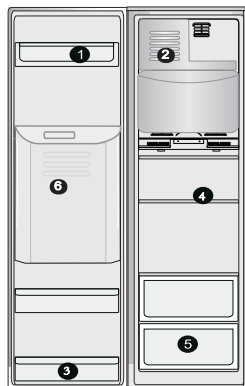
To remove the bottle rack, hold both sides with both hands and lift slightly. It will then lift off the door supports.



Food must be kept away from direct contact with the refrigerator inner liner as much as possible, especially from long-term contact. Failure to do so may cause corrosion to the inner liner and also spoil the food.

Operation

Freezer compartment



- The freezer compartment is used to freeze food, store deeply frozen foods and make ice cubes. It is able to preserve foods for a long time.

The freezer compartment is suitable for retaining the freshness of foods for a long time. When storing meat, it is suggested to cut the meat into portion sizes and mark the freezing date to help prevent foods from exceeding the recommended storage time.

The following suggests the best area of the freezer to store different types of food, please refer to the diagram to the left:

- ① Upper door storage shelf: small frozen food;
- ② Ice maker: To produce ice cubes, crushed ice and cold water;
- ③ Low bottle rack: (two-star level, temperature up to -12°C) for foods to be stored for a short period of time.
- ④ Glass shelves: frozen foods, such as fish, meats and ice creams.
- ⑤ Drawers: these can store foods such as packaged frozen foods, etc.
- ⑥ Ice and water dispenser.

■ Automatic ice maker

The ice maker and ice storage box are arranged at the upper part of the freezer compartment. When using the ice maker, please make sure that the ice maker switch is turned on and the water system is connected. The ice maker will make ice automatically. Note: when the ice storage box is full of ice, the ice making process will automatically stop.

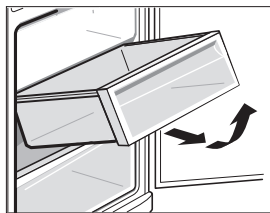
The ice maker can make about 1,5kg of ice every 24 hours.

When the freezer compartment reaches the set temperature, the ice maker can make the first batch of ice after just a few hours.

CAUTION:

When the ice maker is making ice cubes, you may hear a sound from the water valve, flowing sound of water into ice maker, and falling sound of ice cubes. This is normal and not a fault.

The drip tray at the base of the ice and water dispenser should be cleared regularly to prevent water from spilling on to the floor below.



■ Freezer drawer compartment

The upper freezer drawer can freeze and store large volume foods, the lower drawer should be mainly used to store pre-frozen foods.

Please note the following types of food are not suitable for freezing: Lettuce, grapes, sour cream, mayonnaise, eggs in their shells, onions, whole raw apples and pears.

The freshness of food when first placed in the appliance is a very important factor in determining how long it will stay fresh, and how long it can be kept in the refrigerator. Always observe the use-by date and recommended storage temperature. Time out of the refrigerator (for example during transportation) should be kept to a minimum. Do not allow food to stay in a hot car for too long. It is a good idea to take a cool bag with you when shopping and on return place food into the fridge freezer immediately.

Never re-freeze partially or fully defrosted food, defrosted food may only be re-frozen after it has been cooked. Consume defrosted food as soon as possible as it will lose its nutritional value and spoil if left for too long.

Operation

Storing foods



CAUTION

Storing foods guide

- When storing foods to be frozen, we suggest putting them inside of the freezer compartment, rather than the door rack storage.
- Do not put bottled or canned foods into the freezer to prevent them from cracking or causing damage.
- Before putting hot food into the refrigerator, always cool them to room temperature first. Otherwise, they will increase power consumption.
- Mark the freezing date on the packaging bag according to different storage lives of foods, to help prevent food from exceeding the storage limit.
- Divide food into correct size pieces and package them separately. To allow them to easily freeze thoroughly and not stick together.
- The packaging materials should be odourless, airtight, watertight and pollution-free, so your packaged foods are not easy to taint by other smells, which can reduce the quality and taste.
- Do not put too much fresh food into the freezing compartment all at once, preferably not exceeding the freezing capacity value of refrigerator.
- Defrosted foods cannot be frozen again, unless they are cooked first.
- Glass bottles or glass containers must not be placed into the freezer compartment or at the air outlet of the fridge compartment duct; they may explode when freezing.
- Foods must not block the air outlet; this can cause an abnormal air circulation.

Energy saving tips

- Make sure the refrigerator is located away from any heat source (including ovens) and direct sunlight.
- Before storing hot foods, cool them to room temperature.
- Keep the door closed, reduce the opening frequency, and keep the opening time to a minimum.
- When defrosting frozen foods, you can put them into the fridge compartment, which will assist in refrigeration helping to reduce the energy used.
- Make sure the temperature sensor is not covered or blocked by food, and keep a good distance between foods.

Care and maintenance

Defrosting

This production has an automatic defrosting function, without the need for manual operation.

Cleaning

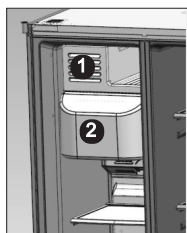
Precautions for internal and external cleaning of refrigerator:

- Before cleaning, always turn off the power switch, disconnect from the power supply and close the water valve.
- During cleaning, make sure no water will enter the switch, control panel, door lamp or top control box.
- Remove any dirt from the outside of refrigerator with a mild cleaner, then wipe with clean soft cloth, and let the refrigerator dry naturally.
- When cleaning door sealing strip, always use clean water only, wipe with a dry cloth and let it dry naturally. It is ok to use a soft cloth dampened with warm water or neutral cleaner to clean the body of the appliance.
- It is forbidden to rinse the refrigerator directly with water, this will affect electrical insulation properties, etc.
- It is forbidden to clean the refrigerator with metal wipers, wire brushes, coarse abrasive cleaners, strong alkaline detergents, or flammable or toxic cleaning fluids.

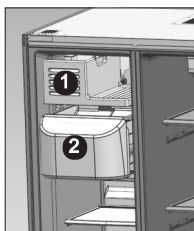
After cleaning, reconnect to the power supply and open the water valve connected to the refrigerator.

Ice maker removal and installation

We suggest removing the ice maker, cleaning and then re-installing when it is used for the first time or if it has not been used for a prolonged period. Please remember to disconnect the power before removal.



- Remove the cover ① of ice maker, lift forcibly with both hands, and then pull it out;
Remove the ice storage box ②, lift forcibly with both hands, and then pull it out;
Clean, dry and then re-install.



- When installing the cover ① for the ice maker, align the bottom with the rails at both sides, place it onto the rails, and then push;
When installing the ice storage box ②, align the bottom with the rails at both sides, place it into the rails, and then push;

Care and maintenance

General information

On holiday

- When you are due to leave for a holiday, If you have food you plan to keep for a short time ready for when you return leave the appliance to work as normal. If you want to stop the refrigerator please remove all food, disconnect the power plug, fully clean the inside of refrigerator and open the door, leaving it open for the duration to avoid producing abnormal odours.
- When leaving for you holdiday, we suggest turning off the ice maker switch, emptying the ice storage box, closing the water valve. This will stop the ice making function until you return.

Power failure

- Generally, short-term power failure will not affect the temperature of the refrigerator to a large extent. However, if power failure lasts for a long time, you should reduce the opening frequency of the doors, and do not put fresh foods into the fridge or freezer (to prevent the rise in temperature from speeding up).
- If you know a power failure is coming, you can turn on the "Super Frz." function in advance to keep the temperature at the lowest value.
- When power a failure lasts for a long time, you need to take out the ice storage box and discard the contents to prevent the ice cubes from melting into water that will then flow into other parts of the freezer compartment.

Switching off the appliance

- Generally, it is not suggested to stop the refrigerator or turn off the power switch; Doing this too much may effect the life of the refrigerator.

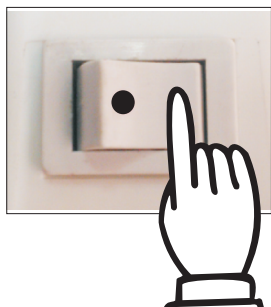
If the ambient temperature is too low during switch off, the remaining water in the water system may become frozen; in this case, please contact Caple Service to arrange for technicians to resolve the issue.

Switching off the ice maker

- If the ice maker function is not needed for a long time, please switch off the ice maker temporarily;
Hint: This only disables the ice making function; the remaining ice in the ice storage box can be taken used, and the water system operates normally.
- The ice maker switch is located at the back of ice maker cover; just press it to switch off the ice maker.
- After the ice maker is turned off, the ice/water icon on the control panel is still displayed, and the "IWD" button is enabled, therefore not affecting ice/water discharge.

CAUTION:

Before turning off the ice maker, you must disconnect the water system for several hours in advance; after turning off the ice maker, empty and clean the ice storage box, and then put it back. When the ice maker function is enabled, if there is still ice in the ice storage box, ice may fall during the refrigerator self-check.



Care and maintenance

General information

Water filter

CAUTION

- Do not use the ice / water dispensing system where water quality is poor or unsafe to drink.
- The water filter should be replaced at least every 6 months.
- A replacement filter can be purchased directly from Caple, either via the website www.caple.co.uk or by contacting sales on 0117 938 1900.

Important water filter information

- If the refrigerator is idle for a long time or drinking water has an abnormal taste, clean the water system fully, allow the water to run for a few minutes and dispose of the water taken in this period. If there is still a strange odour or taste, the filter should be replaced.



Replacing the filter

- Before replacing the filter, you must disconnect the power supply or turn off the main power switch, and also cut off the water source.
- Unscrew and pull down the filter according to the arrow indication on the filter itself.
- Insert the new filter, and tighten;
- After replacing the filter, take some water from the ice and water dispenser to remove air from the water system; and flush through 2 to 3 litres of water before using it to drink.
- Dispose of the old used filter.

To buy replacement filters, please visit www.caple.co.uk or call our sales office on 0117 938 1900

CAUTION:

The water filter is designed to improve taste and odour, and also remove larger particles found in safe water. Do not use on biologically unsafe water supplies.

Care and maintenance

Troubleshooting

■ Button failure

Please check to see if the control panel is locked, if it is locked it will prevent you from using the controls. Unlock the control panel before making any changes to the settings.

■ Delayed start up

When the ambient temperature is too high, it will take a long time to start the appliance.

■ Middle beams feel hot to touch

The middle beams feel hot after the appliance has run for a period of time, this is normal.

■ Dew drops

When external air flows on to the cool inner surface of the fridge, dew drops can be formed.

If the humidity of the installed location is high or during a rainy season, dew drops can form on the outside of the fridge. This is a natural phenomenon that occurs during the humid weather.

Wipe the water drops with a soft dry cloth.

■ Noise

When you operate the fridge for the first time, it will operate at high speed to cool quickly and the sound can seem louder.

When the internal temperature falls below a certain level, the noise will subside.

When the operation of the compressor is starting or ending various parts are expanding/contracting, various control devices are operating or temperature changes within the fridge, you will hear sounds, these are very normal.

■ Hot Compressor

When running, the temperature of the compressor is more than 80°C, please DO NOT touch the compressor, it may cause a serious injury.

■ Compressor running for long periods

When the ambient temperature is high or you add too much fresh food into the fridge freezer, it will take a long time to cool down. It will run until the appliance reaches the set temperature.

Care and maintenance

Troubleshooting

- **Abnormal odours in refrigerator**
Food with strong odours should be well packed, check for foods which may have gone off; and also clean inside the fridge.
- **Ice maker failing to work normally**
Check the ice maker switch is turned on; and whether the freezer compartment door is closed or ajar;
Check the water supply is switched on; or whether water supply is obstructed, or water pressure is too low;
Check to see if the temperature of freezer compartment is high due to just switching on or frequent use;
- **Water leakage from the ice outlet upon power-on for the first time**
When the refrigerator is powered on for the first time, the system will execute a self-check; there may be a little water flowing out from the ice outlet of ice maker; this is part of the self-check action and is normal.
- **No ice from the dispenser**
If the temperature of freezing compartment is high or the door is opened and closed frequently, ice cubes in the ice storage box may join together; take out the ice cubes from the ice storage box, separate and then put them back, and discard ice that is not broken;
When the successive time of taking ice exceeds 1 minute, stop use for at least 5 minutes and then take ice again;
Check the water valve is opened, the ice maker will start to make ice once the water supply is switched on;
Also the door of freezing compartment may not be fully closed, make sure that all doors are closed.
- **No water from dispenser**
If the ambient temperature is lower than -2℃, no water will come out due to possible freezing of the water pipe, once the ambient temperature is within the correct working level the water should begin to work.
If you take water for longer than 3 minutes at once, the refrigerator will execute automatic protection. To solve this please release the ice/water discharge button for a while, and try again.
- **Warm water from dispenser**
As the water pipe has a section exposed outside the refrigerator (at the rear), the temperature of the first cup of water taken may be slightly higher, just continue to take water to get cold water.
- **Blocked dispenser**
Ice may have melted and is now frozen on the screw rod, this is due to infrequent use, a sharp temperature change, or over voltage.
Empty the ice storage box, clean, wipe dry, and then reinstall.
- **Ice frozen together when ice maker**
If the ice is not used much, ice cubes may freeze together; take out the frozen ice cubes from the ice storage box, break into pieces and then put back, or discard and wait for a fresh batch to be made.

Care and maintenance

Troubleshooting

Before contacting Caple Service, please review this list. I may save you both time and expense. This list includes common occurrences which are not the result of defective workmanship or materials in the appliance. If once you have done this there is still problem, you can contact Caple Service by telephone 0117 938 7420 or by email service@caple.co.uk.

Fault	Possible cause	Remedial action
No display on the display panel	The mains plug of the appliance is not in the socket properly. The fuse for the domestic supply is switched off.	Check whether the power is on; the fuse must be switched on.
Alarm sound	Door is slightly open or not closed more than 1 minute.	Close the door completely.
The compressor does not work	It's under defrosting mode. Power is not connected .	It's normal for defrosting; Check whether the power is connected correctly.
Compressor runs for too long	The fridge has recently been dis-connected for a period of time; Added too much fresh or hot food; Doors are opened too frequently or for too long.	It takes some hours for the fridge to cool down completely; Hot food will cause the fridge to run longer until the desired temperature is reached; Warm air entering the fridge causes it to run longer. Open the door less often.
Vibrating noise	Floor is uneven or weak; Items placed on the top of the fridge are vibrating; Fridge is touching wall or cabinets.	Be sure floor is level and solid and can adequately support fridge; Remove items; Move fridge so it does not touch the wall or cabinets;

Guarantee

Caple undertake that within two years from the date of the purchase this appliance or any part thereof that is proved to be defective by reason only of faulty workmanship or material, we will at our option repair or replace the same free of any charge for labour or material on condition that:

- Documentation must be provided before a guarantee repair commences to confirm that the product is within the guarantee period.

- The appliance has been correctly installed and used only on the electrical supply stated on the rating plate.

- The appliance has been used for normal domestic purposes only, and in accordance with the operating and maintenance instructions.

- The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.

- All service work under this guarantee must be undertaken by Caple Service Centre.

- Any appliance or defective part replaced shall become the property of this company.

- If a service call is made and it is found that the installation has not been carried out correctly or customer misuse/abuse is involved THE COST OF THE SERVICE CALL HAS TO BE PAID FOR BY THE USER BEFORE ANY SERVICE WORK IS CARRIED OUT.

Exclusions

This Guarantee does not cover.

- Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.

- Costs incurred for calls to put right appliances improperly installed or calls to appliances outside the United Kingdom.

- Appliances found to be in use within a commercial environment, plus those which are the subject of rental agreements.

- This guarantee is in addition to and does not affect your statutory and legal rights.

Environmental protection

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.



This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE).

By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol on the product indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

Disposal must be carried out in accordance with local environmental regulations for waste disposal.

For more detailed information about treatment, recovery and recycling of this product, please contact your local council, your household waste disposal service or the retailer where you purchased the product.

CE Declaration of Conformity



This appliance has been manufactured to the strictest standards and complies with all applicable legislation, Low Voltage Directive (LVD) and Electromagnetic Compatibility Directive (EMC).

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