



**FREE
2 YEAR
GUARANTEE**
PARTS & LABOUR



Maurice Lay Distributors Ltd (trading as Cadle) Terms & Conditions Your Cadle 2 Year Guarantee

Your new Cadle appliance comes with a 24 month guarantee to cover repair or replacement in the event of an electrical or mechanical breakdown on condition that:

- Evidence of the date of purchase (delivery note or receipt) is available at the time of repair, showing the appliance was purchased within 24 months prior to the date of the claim.
- The appliance has been correctly installed in accordance with the information supplied with the appliance.
- The appliance has only been used for DOMESTIC purposes; COMMERCIAL use is not covered by the guarantee.
- The appliance has been used in accordance with the manufacturer's operating and maintenance instructions.
- The appliance has only been repaired/maintained by one of our accredited service agents.

Exclusions

This guarantee does not cover:

- Use outside the United Kingdom.
- Calls to put right incorrectly installed appliances.
- Damage resulting from transportation, neglect or improper use.
- Damage or alterations carried out by parties other than a Cadle authorised agent.
- Accidental damage caused by foreign objects or substances.
- Damage/faults to consumer replaceable items such as light bulbs, filters, light covers.
- Damage as a result of routine maintenance, including cleaning and de-scaling.
- Damage to removable glass/plastic parts.
- Appliances installed for use in a commercial environment.
- Appliances which are the subject of rental agreements.

As a consumer you have all your statutory rights in relation to the goods and those rights are not affected by this guarantee.



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How to claim

Contact Caple by telephone: 0117 938 7420
or via email: service@caple.co.uk

Important Data Protection Information

If you provide us with information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data including sensitive personal data and that you have informed them of our identity and the purposes (as set out in the Important Data Privacy notice) for which their personal data will be processed.

You are entitled to ask for a copy of the information we hold about you (for which we may charge a small fee) and to have any inaccuracies in your information corrected.

For quality control and training purposes, we may monitor or record your communications with us.

If your personal details change, if you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please let us know by contacting our Data Protection Officer, Caple, Fourth Way, Avonmouth, Bristol, BS11 8DW

Important Data Privacy notice

Caple is a trading name of Maurice Lay Distributors Ltd (reg no 2070141). Maurice Lay Distributors Ltd is the owner of the trademark in the UK/ EEC.

Maurice Lay Distributors Ltd will use your information (which you or others have provided to us) to provide the requested service and for administration (including the recovery of any amounts owing, where applicable), marketing, market research and analytics purposes. Your information WILL NOT be shared with any other companies.

We, Maurice Lay Distributors Ltd may use your information to tell you about any offers, products or services which may be of interest to you. You may therefore be contacted by mail, telephone, email and/or other electronic messaging services unless you have asked not to be.

You may (for a small fee) request a copy of your data by writing to the Data Protection Officer, Caple, Fourth Way, Avonmouth, Bristol, BS11 8DW. If you do not wish to be contacted for marketing purposes by mail or telephone write to us at the address above.

Maurice Lay Distributors Limited.
Registered Office: Fourth Way, Avonmouth, Bristol, BS11 8DW
Registered in England and Wales. Company No. 2070141

